

## Review of Charges – Library Service – Concessions Matrix

	Photocopying Charges	Charges for Overdue Books	Reservation Charges – books and audio books	Reservation Charges - other audio visual items	Charges for audio visual hire services
<b>Under 5's</b>		Exempt	Exempt	Concessions	
<b>Under 18's</b>		Concessions	Exempt	Concessions	
<b>Children in Public Care &amp; Foster Carers</b>		Exempt	Exempt	Concessions	Exempt for audio books only
<b>Childminders</b>		Exempt			
<b>People with disabilities</b>	Exempt	Exempt	Exempt #	Concessions	Exempt (except for DVDs in highest price band)
<b>Housebound</b>	Exempt	Exempt	Exempt	Exempt	Exempt
<b>Unemployed</b>			Concessions		
		Exempt if borrowed from a mobile library			

# for audio book reservations only, but proposal to extend to book reservations (especially for large print books)